

Logistics Services – special feature „Empties Night“ Dismantling on 17/18 March 2023

Collection and storage of Empties

The Logistics Services of Messe Frankfurt is solely in charge of storage of empties on the exhibition grounds. Empties must be handed over in good condition and in good time. **The removal of empties must be completed by Sunday, 12 March, 2:00 pm.**

Return of Empties

All regular empties will be redelivered to the exhibition stands during the Empties-Night (18 March, 3:00 am to 8:00 am).

In addition, we offer Priority Empties Handling:

Empties Handling Priority Level

The return of priority level empties will begin on Friday, 17 March at 6:30 pm. and ends around 11:00 pm. We can only accommodate a limited number of orders for priority level empties. The allocation is limited to max. 15 m³ per stand. Please, therefore order Empty Handling Priority Level as early as possible.

The Priority Handling is particularly useful for smaller exhibition stands, for which is no forklift assistance required during the dismantling. The same applies to all materials leaving the exhibition grounds on the same evening with small trucks up to 7.49 tons until Saturday, 3:00 am, 18 March.

Regular Empties (redelivery to exhibition stand during the night), will be available at the exhibition stand not before 8:00 am on Saturday, 18 March.

Dismantling

Vehicles up to 7.49 tons (total permissible weight) will be permitted to enter the exhibition grounds **on Friday, 17 March from 7:30 pm**. On this evening handling / loading, etc. is only possible without the use of forklifts and cranes. All vehicles must have left the exhibition grounds by **3:00 am on Saturday, 18 March**.

On **Saturday, 18 March, 8:00 am** begins the entrance for trucks on the exhibition grounds, for which an order for loading in this period is confirmed.

As there are only limited contingents for logistic and safety reasons on this day, the provision of forklifts, cranes and personnel will be available only if preordered in advance. Orders are processed according to the date of receipt. Please, place your order as early as possible.

The dismantling is possible until **Monday, 20 March, 12:00 pm**. Extended dismantling from 21 March, 7:00 am – 9:00 pm on is possible in some halls, prior order is required. (serviceshop@messefrankfurt.com)

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Accessing the exhibition grounds during set-up and dismantling phases

During the set-up and dismantling phase (incl. early set-up and extended dismantling), vehicles may only access the exhibition grounds through the check-in. Here, the check-in staff will check whether a loading zone is available for you. If it is, you will be given an authorisation form specifying the gate through which you can access the exhibition grounds.

To avoid delay in dismantling through trucks, which remain longer than the admitted time on the exhibition grounds and therefore blocking urgently needed space for loading activities around the exhibition halls, there will be exclusion zones for trucks for which logistics services (forklifts, cranes, etc.) are preordered.

Information about the check-in and the registration of your vehicles can be found here:

<https://www.messefrankfurt.com/frankfurt/en/services/traffic-services.html>

Special features summarized:

- There is a large amount of empty packaging material at ISH. To ensure your safety, the exhibition grounds will remain **closed on Saturday, 18 March from 3:00 am. to 8:00 am.**
- **Regular** Empties available at your stand on Saturday, 18 March, 8:00 am.
- **Priority** Empties redelivery on Friday, 17 March (6:30 pm to 11:00 pm): limited allocation, especially for smaller stands
- **only smaller trucks (up to 7,49 tons)** can enter the exhibition grounds on Friday 17 March (7:30 pm)
- **all** vehicles must have left the loading areas at the exhibition halls **by 3:00 am on Saturday March 18**
- **forklifts** for reloading trucks only available **from 18 March, 8:00 am.**

Any questions?

Our Service Team Logistics will be glad to answer them on +49 69 75 75-60 75 or by e-mail to logistics@messefrankfurt.com.